



More than health insurance

As a Capital BlueCross member, you are protected by a name trusted for over 80 years and the card accepted by top doctors and specialists.

Resources for Healthy Living

Visit capbluecross.com to get started.

Secure Account

Find all of the information you need to manage your plan by registering for or logging in to your secure account. There you can check the status of your claims, search health and wellness topics, view or request your member ID card, and access your plan documents.

Health Assessment

- Complete an online questionnaire to track your health goals—free and confidential
- Receive a personalized report, summarizing your current health status
- Identify strengths, improvement opportunities, and potential risk factors

Digital Health Tools

- Access articles, quizzes, how-to guides, and healthy recipes
- Learn healthy behaviors through free, interactive programs
- Incorporate healthy habits into your daily lifestyle

Convenience and Savings

Check out these great tools and resources that give you more choice, more convenience, and more ways to save money.

Blue365[®]

Enjoy exclusive health and wellness deals to help keep you healthy every day of the year. Register now at blue365deals.com.

Capital BlueCross Loop

Get tips on how to save money and live healthy sent right to your phone. It's easy to enroll! Call **855.939.5426** or text **capbluecross** to **73529**.

Find a Doctor

Find in-network doctors, hospitals, pharmacies, and labs. Plus, compare treatment costs to help you save money on your healthcare. To access, log in to your secure account at capbluecross.com.

Virtual Care*

Welcome to a whole new way to see a doctor by live video using a smartphone, tablet, or computer. Get treatment for common conditions, such as sinus infections, flu, and pink eye. You can also make appointments with behavioral health professionals, and registered dietitians or nutritionists for nutrition counseling.

Special Support Programs

Regardless of where you are on your health journey, we'll help you every step of the way.

Case Management Programs

- Assistance finding medical, family, and community resources
- Help with making informed choices, managing care, and maintaining your quality of life
- Support from a case manager—a specially trained nurse—who works with you and your doctors to help you understand your diagnosis, care options, and treatment plan

Condition Management Programs

- Personalized one-on-one phone support and education
- Help to manage asthma, coronary artery disease, depression, diabetes, and heart failure

Healthy Blue Rewards*

- Take charge of your health with a program designed to achieve results
- Make meaningful progress toward wellness goals
- Earn rewards for healthy behaviors

Nurse Line — 800.452.BLUE (TTY: 711)

Speak or chat with a registered nurse.

- Advice for any health concern
- Available 24/7 at no charge

Precious Baby Prints®

- Educational materials and advice for expecting mothers
- Support during pregnancy, delivery, and follow-up care

Capital BLUE 

capbluecross.com

* If offered through your plan.

The programs discussed in this document are not a substitute for services performed by your healthcare providers who are the only ones that can diagnose and treat your individual medical conditions. Capital BlueCross believes these programs provide useful information but does not assume any liability associated with their use.

The Blue365® program is brought to you by the BlueCross BlueShield Association. The BlueCross BlueShield Association is an association of independent, locally operated BlueCross and/or BlueShield Companies. Blue365 offers access to savings on health and wellness products and services and other interesting items that members may purchase from independent vendors, which are different from covered benefits under your policies with Capital BlueCross and its family of companies, its contracts with Medicare, or any other applicable federal healthcare program.

By signing up for the Capital BlueCross Loop, I authorize Capital BlueCross, its affiliates, subsidiaries and/or agents to text me for informational, transactional (e.g., billing), or marketing purposes including, without limitation, texts sent using an automatic dialing system. I understand that the provision of my phone number is not a condition of purchasing any goods or services, and I may opt out at any time. Message and data rates may apply. Please check with your wireless provider.

Nurse Line is not intended to be a substitute for services or advice received from your healthcare Providers who are the only ones that can diagnose or treat your individual medical conditions. Capital BlueCross and its affiliated companies believe this service to be useful for general information or support but do not assume any liability associated with its use.

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